

	Service #	What specification				Where specification			What/which specification		Who/Whose specification			
		Service Area	Service Group	Business Service	Service Channel	Service Construct (Setup & Delivery)	Service Channel	Service Tier (strategic, tactical and operational)	Service Type (main, management or support)	Service Flow (including input/output)	Service Owner	Stakeholder Involved	Manager Involved	Service/Process/Application Roles Involved
Which specification e.g. Internal/external Forces & Drivers	#													
Why in terms of strategy e.g. strategic business objectives and objectives	#													
Whither in terms of goal specification e.g. goals, plans, requirements, etc.	#													
Which specification e.g. performance indicator tier (strategic, tactical and operational)	#													
Why in terms of expectations e.g. performance/value expectations	#													
Which specification e.g. service measurements, reporting and channels are involved	#													
Who/whom specification e.g. business roles and resources/actors	#													
What/which specification e.g. competency type (core competitive, core differentiating or non-core)	#													
Why in terms of reason or behavior e.g. rules and compliance aspects	#													
Where specification e.g. business workflow and process flow	#													
What/which specification e.g. Business, Information and Data Objects	#													
What/which specification e.g. business process, step or activity	#													
How specification e.g. events and gateways	#													
Whom/whose specification e.g. process owner	#													
What/which specification e.g. application, data service, platform service and infrastructure service	#													