

Lessons Learned: What Horses Teach us about Leadership

K Advanced Cross-Culture Leadership Program

K-LEAD



(C)LEADING PRACTICE We set the Enterprise Standards!

Table of Contents

- Introduction
- Horse non-verbal communication
- What Horses teach about Leadership
- What Horses teach about Forces & Drivers



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Horses communicate through Body Language

While horses can use verbal communication, they use it for calling, the most is non-verbal communication.

These are some of the ways that a horse communicates:

Ears

Head Carriage

Forelegs

Hind Legs

Muzzle

Eyes

Tail



Ears Horse Body Language

Turned out to the side

Turned back

Rapidly swiveling



Head Carriage Horse Body Language

Lowered

Elevated

Snaking



Legs Horse Body Language



Standing splayed

Pawning

Stomping

Striking

Cocked

Raised

Muzzle Horse Body Language

Drooping lip or slack mouth

Chewing

Clacking teeth

Flared nostrils

Gaping mouth with visible teeth



Eyes Horse Body Language

Tension

Rapid darting

Whites of the eyes showing

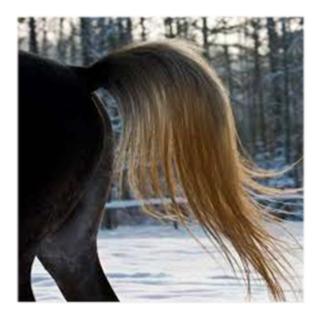


Tail Horse Body Language

Raised

Flagged

Clamped Down



Leadership to horses is about **RESPECT**, not fear.

Old school Leadership: through fear & submission

Leadership through fear and intimidation resolves in:

- o Detachment
- Stressful environment Walking around on eggshells
- o Fearful and suppressed subordinates

Leadership through mutual respect resolves in:

- o Attachments
- o Open environment where ideas can be expressed
- o Loyal and motivated subordinates



Body Language

- Not only brute strength, but the smallest flick of an ear can move an entire herd

Group Leadership

- Horses are social animals, and their safety and security is tied to the herd. The herd decides where to move, drink and eat. Everyone in the herd knows who the leader is.

Authenticity

- There is no ego in the herd. No social position, title or qualification makes you the leader. It is purely authenticity.

Change

- They are highly adaptable to different and new environments.



How do you lead through mutual respect?

- Be consistent
- Clear
- Listen to and promote people
- Do what you say
- Mean what you say

You cannot let your horse – or your team – push you around. If you do not provide the leadership, the horse will.



When you approach a horse, they are asking themselves two questions.

- 1. Can I trust you?
- 2. Can you lead me?

Question: What are you doing currently to answer yes to those two questions for your current employees?

What can you do to answer yes to those 2 questions for new recruits?



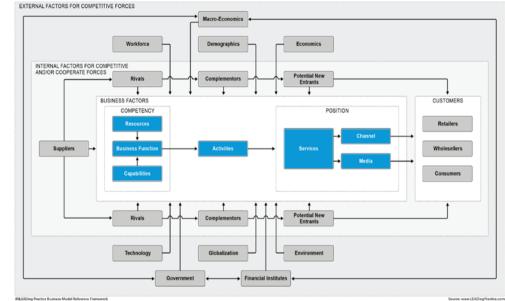
What Horses Teach about Forces & Drivers Horse Body Language

Being Aware, Alert and Adaptable is key to leadership.

Horses are always aware

They'll use their senses to search for food or travel further afield to find the sustenance they need.

This lesson that we learn from the horse helps us to be aware of the environment we are in.



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QUESTIONS?

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Thank You



