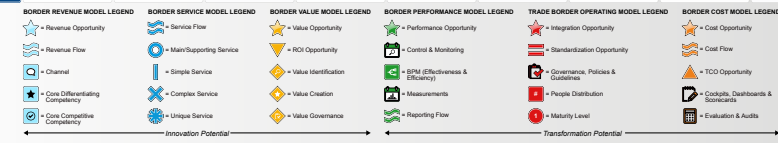
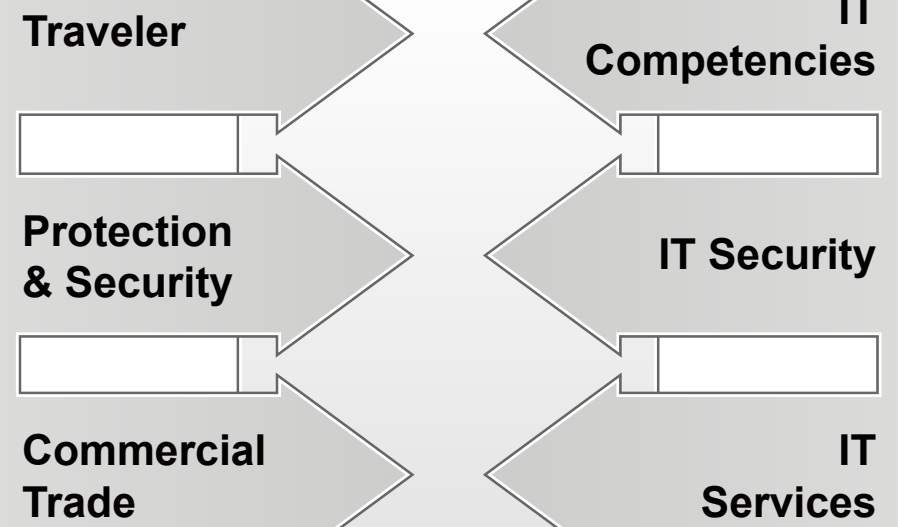
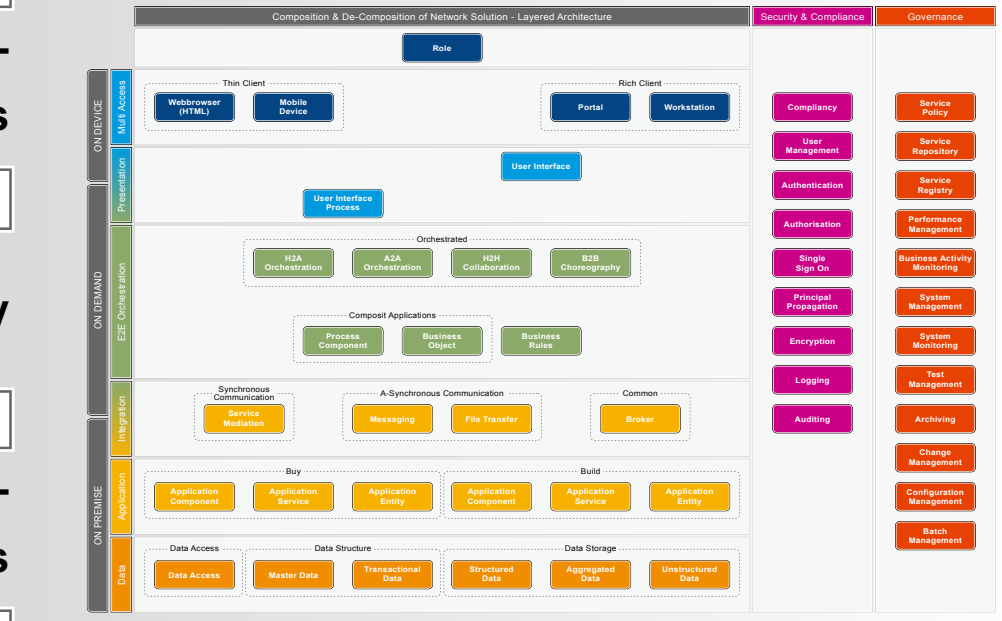


Border Service Business Architecture

Business Model	TRADE & COMMERCE	PORTS	CUSTOMER & CARGO	TRANSPORTATION & AIRBORNE SECURITY	CITIZENSHIP & IMMIGRATION SERVICES	INTELLIGENCE & ENFORCEMENT	EMERGENCY PREPAREDNESS & RESPONSE	ACCOUNT SERVICES	ENTERPRISE SERVICES
STRATEGIC	Global Trade Facilitation Strategy Global Border Protection Strategy Industry Partner Strategy	Marketing Strategy Security Strategy Cargo Operations Strategy	Strategic Trade Planning Cargo Operations Strategy	Transportation Security Strategy Passenger Operations Strategy Baggage Operations Strategy	Immigration Policy & Program Planning Special Programs Planning	Enforcement & Risk Management Strategy Intelligence & Information Strategy Special Programs Planning	Emergency Response Planning Domestic Preparedness Strategy	Accounting Services Strategy Account Management Strategy	Enterprise Strategic Plan Budget & Capital Planning Personnel Policy & Workforce Planning
TACTICAL	International Agreements & Initiatives Industry Partnership Performance Monitoring	Brand Agreement Port Operations Center Performance Monitoring	Trade Compliance Monitoring	Operational Performance Monitoring CIS Performance Monitoring	Workload Balancing	Enforcement Operations Performance Tracking	Domestic Preparedness Monitoring	Service Oversight Large Importer Process Quality Tactical	Regulations & Rulings Legislative & Public Affairs Privacy Policy & Advisory
OPERATIONAL	External Market Analysis Service Innovation & Channel Management Joint Ventures	Physical Port Security Process & Legal Security Supply Chain Monitoring	Specialist Operations Global Supply Chain Monitoring Container Security Monitoring	Passenger & Crew Screening Passenger Passport Inspection Border Patrol Operations	Visa Application Processing Visitor Tracking Passport Application & Feedback Citizenship Application Processing Visa & Citizenship Case Management	Intelligence Collection & Analysis Intelligence Product Development Data Management & Information Sharing Targeting & Selection Command & Tactical	Emergency Response Command Intelligence Response Asset Management	Account Maintenance Services Integral Control Management & Collection Billing & Payment Processing Account (Re)creation Management & Collection	ISIR & Professional Development Departmental Accounting & CL Acquisition & Procurement Management Facilities & Asset Management Revenue Accounting & Forecasting Grants Application Processing Advanced Research Programs Technical Resources & Knowledge Worker Support Privacy Impact Analysis



Border Service IT Architecture



BORDER SERVICE BUSINESS ORCHESTRATION

BORDER SERVICE IT ORCHESTRATION

Alignment of Business & IT

Customs and Border Services Innovation & Transformation Potential

