

# Lessons Learned Primary Leadership Concepts: Experience in the Government of Canada





	17/Sep	18/Sep	19/Sep	20/Sep	21/Sep
	Breakfast	Breakfast	Breakfast	Breakfast	Breakfast
	Leadership / Outthink	Outthink/Outcompete	Outcompete	Outperform	Broaniast
8:30 am	>> Introduction (PE: Prof. Mark von Rosin		>> 8:30 Lessons Learned around on: "How to	>> 8:30 Lessons Learned around on:	>> Lessons Learned -
	Maria Hove)	English Garden	outthink, outcompete and outsmart"	"Outcompete"	- Read Bodylanguage exercise (Human)
	>> Objectives and goals	9:15 Lessons Learned around on: "How	>> 9:00 Activity istoric Architect: Chateau Tour	>> Techniques & tools used today: Outperfo	- Conflict handling
	>> Learning Agreement	outthink, outcompete and outsmart" -	>> Techniques & tools used today: capabilities	Core Differentiating, Core Competitive and	
	>> Techniques: Peer sharing and underst		development & understand where you are unique		
	Primary Leadership concepts	Innovation & Design Thinking	and where not	management	
40.00				>> 10:00 Activit €xternal Chateau tour	
10:00 an		Break	Break	Break	Break
10:15 an	n>> Facts on Leadership - >> Learn the CAN, WANT and SHOULD	>> Activity:  >> Goalget away, teambuilding and	Part 1: The power of understanding where to relation innovation and where to relate transformation	conceptaroundOrganize and Controkample	
	techniques	discuss	(based on the enterprise relations that exist with		>>Leadership Fundamentals:
	>> Open discussion on Your needs and	uiscuss	organization presented by international key note		
	wants		speaker and thought leader Professor Wim Laurie		- Conflict handling
	wants		international authority on Business Ontology	Center of Excellence, LEGO	- Connect narraining
			microal damone, on Bacinese emelogy	Saltor of Executorios, EEG o	
12:00 an	n Lunch		Lunch	Lunch	Lunch
1:30 pm	Case Speaker Part 1 - Primary Leaders		Part 2: The power of understanding where to relat	Case Speaker Part 2 - Primary Leadership	Exercise (with Prof. Mark von Rosing
	conceptsxample Government of Canada		innovation and where to relate transformation	conceptsroundDevelop and Managexample	>> Open discussion/ofork with Deliver of
	foundational leadership initiatives. Part 1		(based on thænterprise relations that exist with	Lego's Develop and Manage initiatives.	Promise (performance management)
	Presented by international recognized		organization presented by international key note		>> Open discussion on what has been
	thought leader Victor Abele, Senior Direct		speaker and thought leader Professor Wim Laurie		learned during the course
	General, Government of Canada		international authority on Business Ontology	Center of Excellence, LEGO	>> Way offorward
2:00 pm			Pray time: 01:45 PM	Pray time: 01:45 PM	Pray time: 01:45 PM
2:20 nm	Break  Case Speaker Part 2 - Primary Leaders	1	Break  Open Discussion Rarith Prof. Mark von Rosing):	Break	
2.20 pm	conceptsxample Government of Canada		What to do more (design thinking) and what to do		
	foundational leadership initiatives. Part 1		different	>>Leadership Fundamentals:	
	Presented by international recognized		direction	- Read Body Language	
	thought leader Victor Abele. Senior Direct			- Conflict handling	
	General, Government of Canada			- Common manually	
4:00 pm	Open discussion and exerise (with Victor	Open discussion (with Prof. Mark von	Le Mans: team dinner with optional shopping	Tours: team dinner with optional shopping	
1.00 pii	Abele and Prof. Mark von Rosing) on the		25 mans. toam annor min optional stropping	Transition with optional onopping	
		thinking, theCAN, WANT and SHOULD			
	primary leadership concepts	,			
	>> LEAD and Drive; Drive performance				
	>> Communicate & Guide: Create integra				
	value				
	>>Organize and Control: Focus on people				
F 00	>> Develop and Manage: Take ownership			<u></u>	
5:30 pm		D tim 00:00 DM	D tim 07-57 DM	Dinner: order in	Dec. 6
6:00 pm	n Pray time: 08:02 PM	Pray time: 08:00 PM	Pray time: 07:57 PM	Pray time: 07:55 PM	Pray time: 07:53 PM

# **Executive Summery**

### Session 1

- How to Lead
  - Setting direction and enabling your teams, with:
    - Vision
    - Unity of Purpose
- Experiences at establishing new ways of working at
  - Treasury Board Secretariat
  - Canada Revenue Agency



# **Executive Summery**

### Session 1 - Case Studies

- Resetting Vision at Treasury Board Secretariat
  - How to "manage up" and convince higher leadership to move in new directions
- 2. New sense of purpose at the Canada Revenue Agency

 Managing culture change, process maturity and establishing a foundation for future









# **Executive Summery**

# Session 2

- Business Execution: Delivering Change
  - Project Leadership and Alignment
- Experience at Canada Border Services Agency
  - Action-oriented leadership: "Building the airplane while it's flying"







# **QUESTIONS?**

# **Global University Alliance**

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